

Facilithon Practice Test & Key

- 1 Which are elements of an Emergency Response Plan? a. Command Center b. Team Member Assignments c. Designated Reporting Sites d. All of the above
- 2 What is the main benefit of having fire drills? a. To get out of work/school for a while b. To make sure you can get everyone out of the building in a timely manner c. To practice getting everyone out quicker than the last time d. To make sure the fire alarms are working correctly
- 3 Both individuals and businesses are responsible for the following except a. Credit ratings b. Income and Property Taxes c. Liabilities d. Collecting sales taxes
- 4 In the phrase "on time and under budget", what does "on time" mean? a. Completing on schedule. b. Starting work at 8am every day c. Finishing before running out of budget d. Showing Up
- 5 Your principal has asked you to handle closing the school early due to approaching bad weather, you should a. Contact all transportation companies b. Use internal school notification system to notify all teachers and students c. Use prearranged school notification system to notify parents d. All of the above
- 6 Which of the following are considered advantages of natural stone flooring (Marble, Granite, Travertine)? a. Beauty/image, Durability, low initial cost b. Beauty / Image, Durability & low maintenance cost c. beauty/image, durability & low repair/replacement cost d. Durability, Low initial and maintenance cost
- 7 Which of the following is a communication tool used for gathering feedback? a. Survey b. Email c. Test d. Contract

- 8 If the temperature alarm goes off in the computer room the first thing a facility manager should do is a. Call the CEO b. Call 911c. Open the doors of the computer room and set some fans in place d. Turn the computers off
- 9 If office space is classified as commercial, shopping center space is classified as a. Stores b. Small commercial c. Malls d. Retail
- 10 QA stands for a. Quality Appeals b. Quality Assurance c. Quality Aspects d. Quality Assumptions
- 11 In a cafeteria, why would they hang clear plastic curtains in the front of reach in coolers? a. Security Reasons b. Keep food clean c. Help maintain temperatures d. More fun
- 12 The LEAST effective way to communicate site operating rules to a contractor is a. Include in signed agreement b. Providing training sessions c. Post them on the project website d. Provide them when issuing an access badge
- 13 What is the primary function of a valve? a. Liquid b. Gas or Steam c. Water d. Flow Control
- 14 Desk heights and chair heights are elements of a. Furniture standards b. Workstation requirements c. Workers comfort d. Ergonomics
- 15 An FM responds to severe staff injuries by first a. Calling emergency responders b. Write up an accident report c. Meet first responders at site d. Call the boss
- 16 What is the best way to assess the quality of the services your department delivers a. Self assessment b. Occupant surveys c. If you do or don't receive complaints d. Informal conversations
- 17 WAN stands for? a. Wide Area Node b. Wide Area Network c. Wide Array Nomenclature d. West Aperature Shaft

- 18 What is an advantage to having systems furniture in an office (cubicle furniture)? a. Saves Space b. Built-in Power c. Easy Installation d. All of the above
- 19 As a facility manager who is your customer? a. Employees b. Visitors c. Senior management d. all of the above
- 20 The document issued by a City that approves remodeling changes in a home/building is called a a. License b. Building Permit c. OK to Go d. Inspectors card
- 21 Who are the most important people in any building? a. Owners b. Mechanics c. Sprinkler Fitters d. Occupants
- 22 A water softener incorporates the following systems a. Plumbing & Mechanical b. Electrical & Mechanical c. Electrical & Plumbing d. Plumbing
- 23 When working outdoors, what is the best way to reduce heat stress? a. Run the sprinklers b. Take frequent breaks with lots of water. c. Direct other workers from the shade d. Wear Sunglasses
- 24 A professional who designs heating and air conditioning systems is called a a. Engineer b. Mechanics c. Technician d. idiot
- 25 The purpose of green cleaning is to a. win a prize for the company b. to minimize supply costs c. to lower carbon foot print d. to lower the company's environmental impact
- 26 Which of the following areas are considered to be building common space within a multitenant building? a. First floor cafeteria b. Office kitchen pantry c. Penthouse restrooms d. Fifth floor private office
- 27 What type of flooring would be best in a area that frequently gets wet? a. Indoor/Outdoor Concrete b. Indoor/Outdoor Carpet c. Quarry tile d. Linoleum
- 28 which of these is not a green energy source? a. Solar panels b. Natural gas turbine c. Geothermic pump d. Wind Turbine

- 29 An efficient process should have a. A lot of precise steps b. Predictable outcomes c. Satisfied vendors d. Measurable errors
- 30 When land has been chemically contaminated it is called a a. Dangerfield b. Brownfield c. Swamp d. Damaged
- 31 Which would not be considered a way to acquire new office space? a. Rent b. Buy c. Call Dibs d. Build
- 32 As the hot water heater tank is being filled up, you should a. Clean it up b. Flush the toilet c. Purge the tank of air d. None of the above
- 33 If an employee is diagnosed with carpal tunnel in the right wrist what changes can be made at their desk to help alleviate symptoms? a.
desk/keyboard height adjusted b. chair arm height adjusted c. Monitor height adjusted, d. all of the above
- 34 How can trees save your facility energy? a. Stops the wind b. Uses up extra water c. Shade-less cooling load d. Leaves fill the gutters
- 35 To find out what people think about something we ask them to do a a. job b. survey c. benefit d. favor
- 36 Why do most towns/municipalities store their water in towers rather than an underground/above ground tank? a. Harder for someone to contaminate it in
the air b. Tells you which town you are in c. Higher supply pressure d. Sun warms the water to disinfect
- 37 What is the most critical element for an effective Emergency Plan? a. Calling Tree b. Regular Practice c. Participant Education d. Command Center
- 38 To unplug a toilet, you would first use a a. Wrench b. Screwdriver c. Plunger d. Hacksaw
- 39 A Business Continuity plan ensures that a. A business is always well planned b. A business always has employees c. A business can always
continue to operate d. A business is always advertised to customers
- 40 Efforts to keep equipment in good operating condition is called: a. Maintenance b. Troubleshooting c. Monitoring d. Inspection
- 41 A slip, trip or fall could result in what type of injury? a. incontinence b. Embarrassing c. concussion d. schizophrenia

- 42 The safety of a roller coaster is largely due to: a. Chance b. Regular inspections and maintenance c. Things not breaking d. Age
- 43 When disciplining staff, one must use correct a. grammar and eloquence b. payscale and demerit points c. position and stature
d. policies and procedures
- 44 In Facilities Management the goal is to a. know everything b. manage people and buildings c. manage buildings d. fix boilers all by yourself
- 45 Which of these areas have the highest likelihood of containing noxious fumes? a. Classroom b. Cafeteria c. Loading Dock d. Bathroom
- 46 Why is there usually water dripping out of a window air conditioner when its running? a. Freon leak b. Tilted too much c. It is humidity removed
d. Unit malfunctioning
- 47 What is the best place to go if you are in a shopping mall and you hear weather alert sirens sounding? a. Get in your truck b. exit the building as a
fire alarm c. Watch the TV for video footage d. Ask a sales associate for directions to the closest severe weather refuge.
- 48 If you were going to be doing a space utilization study of all your conference rooms what are some things that you might want to accomplish, mark all that
are correct? a. keep track of who is booking the room and for how long b. keep track of technology used in the room c. keep track of size of
room and number of people per meeting, d. all of the above
- 49 Technology is used in Facility Management to a. Manage energy loads b. Assign work c. Manage finances d. All of the above
- 50 The principal way to improve a building's indoor air quality is to: a. Establish a no-smoking policy throughout the building b. Educate occupants about the
materials used in the building c. Reduce the amount of outside air drawn into the building d. Maintain temperature and relative humidity

KEY

1	D	21	D	41	C
2	B	22	B	42	B
3	D	23	B	43	D
4	A	24	A	44	B
5	D	25	D	45	C
6	B	26	A	46	C
7	A	27	B	47	D
8	C	28	B	48	D
9	D	29	B	49	D
10	B	30	B	50	D
11	C	31	C		
12	C	32	C		
13	D	33	D		
14	D	34	A		
15	A	35	B		
16	B	36	C		
17	B	37	B		
18	D	38	C		
19	D	39	C		
20	B	40	A		